

# Legal notice and general terms and conditions of sale or bookings

- **Introduction**

This document (together with all annexed documents) establishes the conditions governing the use of this website (www.ahspa.uk and the purchase of services on it (hereinafter, the “Conditions”). We ask you to carefully read these Conditions and our Privacy and Cookies Policies before using this website. By using this website or placing an order through it, the User acknowledges being aware of the access and existence of these general conditions of sale, as well as the Privacy and Cookies Policies and agrees to be bound by them. For these purposes, any person who enters or uses this website will be considered a “User” regardless of whether or not they purchase a service offered on it.

[Privacy Policy](#)

[Cookie Policy](#)

Any questions about these policies may be consulted through the contact methods provided in these Conditions.

1 AH! Spa Ltd may modify these General Purchase Conditions as well as the Conditions of Use, and Privacy and Cookies Policies.

The purchase and sale contract of the services offered on the website is formalised in English.

The User may print and archive these contract conditions for consultation prior to contracting and during the purchase process.

- **Our data**

The sale of product services through this company is carried out solely by AH! Spa Ltd, 33 Ballynahinch Road, Carryduff BT8 8 EH & AH! Spa Ltd, 19 English Street, Downpatrick BT30 6AB.- In case of litigation, the buyer submits to the jurisdiction of the Courts of Northern Ireland & UK

Telephone: +4477 8459 2088

Email: info@ahspa.uk

Email to exercise rights regarding the protection of personal data

- **Purpose of the website**

This website offers a service of products for purchase by Users through online contact to company. When a User purchases an AH! Spa Ltd service, he or she will be considered a “Client” for the purposes of these conditions. Consequently, these Conditions regulate the sale of the services shown on this website, without their installation being the object of these conditions, which must be carried out directly by the Client following the instructions that accompany each product.

The images contained on this website have been created digitally and attempt to illustrate as faithfully as possible the final result of the machines, although the service that the Client receives could present slight variations in tone, texture of materials, etc.

- **Client Data**

The information and personal data provided to us by the Client will be treated in accordance with the provisions of our Privacy and Cookies Policy. By using this website, the Client consents to the processing of said information and data and declares that all the information or data provided to

us is true and corresponds to reality. If the Client does not provide all the necessary information, their order cannot be processed.

- **Use of the website by the Client**

The Client undertakes not to place any false or fraudulent order, and in these circumstances AH! Spa Ltd reserves the right to cancel it and take the appropriate actions, including informing the relevant authorities.

This online website is aimed at adults. Minors are not authorised to use it and, consequently, they should not send their personal data to AH! Spa Ltd. The User of this website declares that he or she is over 18 years of age and has the necessary and sufficient legal and work capacity to enter into contracts of service content. AH! Spa Ltd will not be responsible for non-compliance with this clause by Users and Clients.

## **6. Purchase process**

To place an appointment, the Client must select the services they want from the business booking pages. Each product has a detailed description, so it is understood that the Customer has read it and understood the characteristics of the service prior to confirming their purchase.

Once this step is confirmed, the order confirmation and payment procedure will begin. In this step, information necessary to proceed with the payment will take place.

Once payment is authorised, the Customer will receive an email with confirmation of their purchase.

The Customer will be informed by email or SMS of the appointment of the product.

## **8. Product Availability**

All orders are subject to product availability. If difficulties arise regarding the supply of products parts, they will be informed quickly to indicate that they cannot proceed with that product. In this case, you can contact us using the contact information provided in these General Conditions.

## **9. Errors during the purchasing process**

In the event that you detect that an error has occurred when entering your personal data, you may communicate this circumstance to AH! Spa Ltd through (i) the contact form that you will find on the website or booking form; (ii) by sending an email to the address [info@ahspa.uk](mailto:info@ahspa.uk); (iii) or by calling 0044 (0)77 8459 2088 as soon as possible.

## **10. Transfer of risk and ownership**

The risk on the products will be borne by the Client from the moment they arrive to their appointment to the latter or to a third party indicated by him in accordance with the provisions of clause 10 above.

On the other hand, the Client will acquire ownership of the products when we receive full payment of all amounts due in relation to them, including shipping costs, or at the time of delivery, if this takes place at a time later. The RHR expressly reserves ownership of the products until full payment is made.

## **12. Price**

The prices on the website inclu

The RHR rate is subject to change, with the current prices being those shown at all times. Rate changes will not affect already confirmed orders.

### **13. Payments**

Payments by bank transfer and are provided by the banking entity, Anna Banking and are completely secure thanks to the security measures implemented in accordance with the online business accounting regulations. This allows the client to make their purchases with complete security.

### **14. Invoice**

The AH! Spa Ltd **will issue an electronic invoice that will be sent by email to the Customer when the Customer requests it.**

### **15. Legal Warranty**

The User will NOT caused deficiencies caused by negligence, blows, use, or improper manipulations by the User.

### **16. Limitation of liability**

The liability of AH! Spa Ltd will be limited to the obligations set forth herein and for a maximum amount equivalent to that invoiced to the customer for the defective product.

AH! Spa Ltd will try and resolve any issues that may take place during appointment, we will also prove the client with a full refund or another appointment AH! Spa will not be responsible for any loss or damage, direct or indirect, suffered by the customer or a third party originating from our products, unless otherwise provided by law.

The User acknowledges that the use of the website and its contents and services is carried out under his or her exclusive responsibility.

## **17. Intellectual and industrial property**

AH! Spa work closely with international partners. All designs, models, images and/or information contained in the website or other dissemination instruments used by AH! Spa and are part of its intellectual and industrial property rights. AH! Spa reserves the intellectual and industrial property of the products developed on the occasion of a project or special requests.

The Client may not register or use products, symbols, images, web pages with AH! Spa domain or any of the elements listed above, or others that are the same or similar to those of AH! Spa Ltd or that have to do with it, it being understood in this last case that will be done on behalf of AH! Spa Ltd.

Unauthorised use by the Client of the intellectual and industrial property of AH! Spa Ltd will give rise to the appropriate liabilities.

## **18. Force majeure**

will not be responsible for any non-compliance or delay in non-compliance with any of the obligations assumed when this is due to events outside our control or due to Force Majeure.

## **19. Resignation**

The lack of a requirement by AH! Spa Ltd for the Client to comply with any of the obligations assumed by the Client under a contract or these Conditions, or the lack of exercise on our part of the rights or actions that may correspond to us, by virtue of said contract or the Conditions, it will not imply any waiver or limitation in relation to said rights or actions nor will it exonerate the Client from complying with such obligations.

No waiver by AH! Spa Ltd of a specific right or action will constitute a waiver of other rights or actions arising from a contract or the Conditions. Likewise, no waiver made by us of any of these Conditions or of the rights or actions derived from a contract will take effect unless it is expressly stated that it is a waiver and is formalised and communicated to the Client in writing.

## **20. Partial nullity**

If any of its clauses or provisions become illegal or not appropriate, it will be deemed not to have been put in place, without this invalidating or affecting in any way the remaining clauses and without prejudice to the will of the parties to correct the clauses that are prohibited or legally not enforceable.

## **21. Complete agreement**

These Conditions and other documents to which express reference is made in them constitute the complete and exclusive expression of the existing agreement between the Client and AH! Spa Ltd, in relation to the object of the same and replaces any previous contract and agreements, if any, in such form and manner that this document becomes the sole and current manifestation of their reciprocal wishes, without prejudice to the supplementary application of the general rules of the UK and NI legal system for cases not expressly contemplated in these Conditions.

## **22. Modification of conditions**

AH! Spa Ltd reserves the right to modify these Conditions, the modifications introduced are not retroactive, so the User is recommended to review them every time they use the website.

## **23. Applicable legislation and jurisdiction**

The use of this website and the contracts for the purchase of services through said company will be governed by UK & NI legislation.

Any controversy that arises or is related to the use of the website or said contracts will be submitted to the non-exclusive jurisdiction of the UK & NI courts and tribunals in accordance with the regulations applicable in each case.

Latest version: July 2025